

Educational Tips on using Mobile Check Deposit

- Before logging into the Mobile Deposit app, close all other apps running in the background on your mobile phone.
- Cut off time is 2:00pm CST

- Endorsement requirements:
 - the back of your check needs to include the following information:
 - **Your Signature**
 - **List “Mobile Deposit at Frontier Bank”**
 - **Date of Deposit**

- Tips for taking a picture of your check
 - Take the photos of your check in a well-lit area.
 - Flatten folded or crumpled checks before taking your photos.
 - Place the check on solid dark background before taking the photo
 - Keep your phone flat and steady above the check when taking your photos.
 - Hold the camera as square to the check as possible to reduce corner to corner skew.
 - Keep the check within the view finder brackets on the camera screen when capturing your photos.
 - Try not to get too much of the areas surrounding the check.
 - Make sure that the entire check image is visible and in focus before submitting your deposit. This includes:
 - No shadows across the check
 - All four corners are visible
 - Check is not blurry
 - The MICR line (numbers on the bottom of check) is readable

- Verify that your check was accepted and processed by the bank. Look for green check mark in the deposit review area
- Funds are available the next business day after processing
- Hold original check for 14 days
 - After the 14 days and after the check has posted to your account write VOID on the front of the check and destroy it.
- If the deposit does not post to your account or you have any difficulties, please contact Frontier Bank as soon as possible.